



8 May 2009

Dear Community Partners and Friends,

I am writing this message first, to introduce myself and second, to update you on the status of our company and our linguist contract with the US Army's Intelligence and Security Command (INSCOM).

As you may have heard, this past April, General James "Spider" Marks resigned his position as President and Chief Executive Officer of GLS to pursue personal interests. Spider's superb leadership was exactly what GLS needed to get us from a startup company to a company with annual revenues approximating \$750 million a year. Under his watch GLS was able to successfully transition the contract from L3 to GLS, and then to transition again many linguists to our subcontractors. He was responsible for two consecutive excellent award fees from the customer. He did a great job, and I am sure that I speak for all of us when I say that we will miss his intellect, energy, good sense of humor and, most importantly, his leadership.

The GLS Board of Managers has asked me to accept the position of General Manager of GLS. I have accepted this position and it is my plan to build on the excellent foundation established by Spider.

In the coming months we will be implementing necessary changes across our organization in order to be better positioned to achieve our customer's satisfaction and to remain competitive in the marketplace. While change may be difficult for some to accept, I encourage you to see these changes as an opportunity to contribute to an even bigger and better GLS.

There have been rumors that GLS has lost the current contract. Let me assure you that these rumors are not true. GLS continues to be the incumbent contractor on the INSCOM linguist support contract in Iraq, and our customers are still counting on us as force multipliers in completing their mission.

Last week we received from INSCOM our third Award Fee Determination. This is the formal mechanism that the government uses to assess our contract performance. I am happy to announce that we received an EXCELLENT performance rating. Through this Determination, I believe our customer has sent us a very positive message that they believe the changes we have made and the performance improvement steps we plan to undertake are moving us in the right direction.

GLS assumed the linguist management contract just about one year ago. Much has changed and much has been accomplished in that year. One of our proudest accomplishments has been in our ability to build relationships with the Arab, Chaldean, Assyrian and Kurdish communities across the US. I personally look forward to maintaining these relationships, as they have been vital to our success.

Given the hard work of many within and those in support of GLS, we now have an opportunity to firmly establish GLS as the contractor of choice for linguist services within the U.S. Government. Thank you for your support throughout this period. We look forward to continuing our work together, so as to ensure the success of GLS and our partnership with you.

Yours respectfully,

A handwritten signature in blue ink, appearing to read "John W. Houck", is written over a white background.

John W. Houck
General Manager
Global Linguist Solutions, LLC